Features and Functions



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Features and Functions

Detailed here is a summary of Direct CONTROL features and functions to provide an overview of the application for your consideration. As Direct CONTROL accommodates the needs of ALL Medical Disciplines in Australia and New Zealand, it is difficult to summarise all the benefits of using the programme. Know that users of Direct CONTROL have transformed their everyday workflow from patient bookings to financial reporting to being fluent, transparent and satisfying.

- There is a complete Online Support Knowledge Base on not just how the software functions but on understanding of the many 'billing rules' per medical discipline
- Direct CONTROL is about informing users of their options and the various billing rules to eliminate errors and rejections
- A number of the Direct CONTROL clients choose to 'opt in' on our ESCROW Agreement giving them access to the 'source code' should ever an unforseen event occur.

Client	Patient
DRG	Diagnostic Related Grouping
Entity	Provider, Doctor, Hospital, Theatre, Clinic
НСР	Hospital Casemix Protocol
HL7	Health Language 7
ICD	International Statistical Classification of Diseases and Related Health
IFC	Informed Financial Consent
IHC	In Hospital Claiming
In Hospital	In Patient
In Room	Out Patient
IR	Interpreter Required
LIS	Laboratory Information System
OEC	Online Eligibility Check
OIS	Oncology Information System
OOP	Out-Of-Pocket / GAP
PAS	Patient Administration System
РКІ	Public Key Infrastructure
RIS	Radiology Information System
SMD	Secure Message Delivery
VAED	Victorian Admitted Episodes Dataset

Terminology



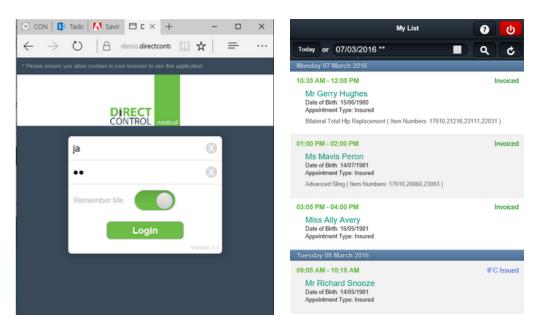
SQL.Net for Interoperability and Scalability

- Suitable for the single provider through to the largest of enterprises
- Offering both desktop access with the Direct CONTROL application



and web browser access with Direct CONNECT

•



- Synchronise with Outlook
- Customisable Dashboards

CONTROL medical

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- View all detail in one screen. Group, Filter and Sort by
 - o Patient Details
 - o Location
 - o Entity
 - o Referral
 - Insurance details
 - \circ Verified Verify the entire list at the one time for Medicare, DVA and Health Fund
 - o OEC Done
 - Date created
 - Date Updated
 - o By whom
 - Total owing
 - Out-Of-Pocket
 - o Medicare Claim Status
 - Patient Claim Sent
 - Transmitted
 - Paid
 - Appointment Type
 - o Appointment Status triggered by events



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			InvoiceHeld SMS DoNotChange Cancelled Prepayment Received	

Security and Audit

- DC records the authorised user of the computer per Transaction for Audit
- Complete Audit Trail per line item
- Password CONTROL offers various Levels of Access

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Support and Education

• Informative instructions in the software if required. Here are just a few examples ...

	DirectCONTROL System
6	Warning: Bulk Billing rate unavailable. It appears you have a Medicare number entered WITHOUT a valid expiry date. Please check the expiry date in Client Insurance tab to allow Bulk Billing
	OK
	Direct Control System
	The Service Date is two years prior to the Transaction Date, please fill in a Late Lodgement Form
	ОК
	DirectCONTROL System
4	Total OOP greater than fund allows (\$500.00), Rate reverting to Private, Benefit reverting to schedule
	ОК
	DirectCONTROL System
?	Total Out of Pocket is set greater than allowed by Fund. Do you want this invoice to reset to schedule when this happens? (Recommended: Yes; Click 'No' to allow gap greater than allowed) WARNING: Selecting 'No' will possibly mean you are INELIGIBLE to claim from the fund at their benefit level. If selecting 'No' please verify with the fund that you are elibile for the money you are claiming from them
	Yes No



- Relevant information on view
 - o Client Insurance contact details on top of Client Record

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- Medicare Australia Online details
 - Number to call
 - Claim Number
 - Claim Detail to include what was transmitted
 - Option to Notate

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• Multiple windows for multi-tasking

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- Documented Workflows
- Context Sensitive Help
- All forms have a Support button linking to the relevant section on the online content

	Client - Cain Ables - 341 - BUPA BUPA Australia - 1300 367 877	_ D X
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	'06/1980 Age: 35	. (7)
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Alternate Phone2:	State: VIC v Suburb: BENDIGO v	
Email:	cain@yahoo.com Email OK: 🖌 Post Code: 3550 v Country: Australia v	
General Contacts	Insurance Appointments Referrals Transactions Communications Admissions	•
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Client Group:		
Occupation:		
Employer:		
Employer Location:		
Comments		
	Notes Alerts At a glance	×
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Language:	ENGLISH V IR A/c Balance:-\$420.15	
Indigenous Status:	Non-Indigenous V Dr ANN ABRAHAM	Print
Marital Status:	✓ 4149452Y Commencing 24/10/2015 ending 23/10/2016	
Religion:	v	Save
		<u>C</u> lose

• Select support on the sidebar or Press F1

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Search help topics	Previous Topic	Next Topic
Search Get Support Install and Configure (Technical) Remote Access and Mobility	Search First Adding a Client Editing a Client Merging a Client Deleting a Client Deleting a Client Search First Always search first to ensure that a Client is not already in the Direct CONTROL database.	⑦ Help ▼
<	ew record and on	



Multi-Disciplinary

Accommodates the billing for ALL Medical Disciplines to include Hospitals. A Practitioners business can grow by bringing in other Providers and not have to purchase other systems.

Multiple Locations

- One business with one or many locations
- Many businesses / ABNs

Eliminate the Duplication of Data Entry

- Patient detail is entered only once on booking and flows through to:
 - Informed Financial Consent
 - Online Eligibility Check
 - o Convert IFC to Invoice
 - o Receipt
 - o Associate with an Admission if a Hospital Stay
 - Populate detail for Clinical Coding
 - Export to Accounting Application
 - MYOB
 - XERO
 - Technology One
 - Others

Paperless

- Onscreen signing
- Import files
- Scan files
- Generate templates with Microsoft Word
- Email Transactions
- Email Communications
- Secure Messaging Delivery with Argus CONNECT or Medical Objects or other
- SMS
- Generate Reports to PDF
- Copy/Past detail to Excel



Interoperability

- Feed in from or out to other applications
 - o SMD
 - o RIS
 - o LIS
 - PACS
 - o OIS
 - o PAS
 - o Vitro
 - Accounting applications

Billing Rules applied automatically to the various disciplines

- Rebates
 - o GPs Bulk Bill is 100% of Medicare
 - \circ $\,$ Others are 85% for In Hospital and 75% for In Rooms $\,$
 - Multi Operation Rules applied
 - Pathology Coning is applied
 - GP Request rebate is applicable to highest three Items
 - Specialist Request rebate is applicable to all items
 - o Diagnostic Imaging Rules are applied
- Qualifiers
- Anaesthetists Billing Rules
 - Anatomical Site
 - o RVG Item (Time)
 - Modifiers
 - Age
 - ASA Grading
 - Emergency
- Assistants in Surgery billing calculating the correct assistant fee
 - o 51300 or 51303
 - o 51306 or 51309
- In Hospital Claiming (IHC)



Automated Fee Updates

- All Fee Schedules are updated (per State if relevant)
 - Health Funds
 - WorkCover
 - Medicare and DVA
- Old fees are kept for prior billing
- Health Fund and Hospital Contracts are maintained by the user

b						Entit	ty Insured P	Rates				 •	x
1	sure	d Fee	es and Cor	ntracts									
	Updat	ting In:	sured Fees	for Location: Alpha									
h	Defa	ult?	Item Code	Insurer Group	Insurer Fund		Fe		DRG?	CaseMix?			
					Click here to add a new	w row							
,	0	•	32090	AHSA				\$500.00					
Г	0	*	32093	AHSA				\$750.00					
													?
h	Insur	rer Gro	up	Insurer Fund (Leave Blank to apply \$	ae to whole group)	Multi Rate 1	Multi Rate 2	Multi Rate 3				Sup	pport
				Click here	to add a new row							F	-
	AHS	A					1 0	.33 0.3	3			S	ave
Г												ſ	•
												ġ	lose

Private and Third Party Billing

- Invoice Third Parties
 - o Companies
 - Employers
 - Solicitors
 - Patient Contacts
- Setup Contracted Rates



Medicare Australia Online

- Rules and Restrictions in place to not transmit a claim if detail is not correct. Staff are informed of issues to be rectified
- Can verify all patients in a List or in their individual record
- Direct CONTROL has Notice of Integration with very latest Medicare Client Adaptor 2015
 - o Medicare Verification
 - Patient Concession Verification
 - DVA Verification returning complete number and type of Card. If a White Care, prompted for the Accepted Disability
 - Health Fund Verification
 - Online Eligibility Checking (OEC)
 - o Bulk Bill
 - o DVA Streamlined Paperless
 - o DVA Allied Health
 - o ECLIPSE
 - Patient Claiming
 - In Hospital Claiming (IHC)
 - Overseas Claiming
 - Aged Care (development agreement in place)
 - o Community Nursing



Financial Reporting

ansaction	Type: Invoid	.es v	Entity:	. Pre Admir	ssion, . V	From Date 13/02/	2016 •	Search Tra	nsactions Displ	layed: 53										
Fransacti	on ID:		Cheque No:			To Date 213/03/	2016 -	т	ransactions Per	Day: 0.00										
Show	Transactions	Flagged for Export																		
									Drag a c	column here t	to aroup by thi	s column.								
1	ransaction D.	Entity	Location	Payer	Rate	MedicareClaimStat	PatientClaimStr	itus OECDone	Invoiced	Receipt	Write Off	Prepayment	Refund	Outstanding Type	Converted To Invoice	Deleted Date	Deleted Reason	ImcClaimType	Hospital	User
- 78	inale: 🗸	Contains: 7	Contains:		V Contains	Y Equals: Y	Equals:	V Contain V	Fouls: V	Fouals: V	Founds: V	Equals: 7	Fault: 7	Equals: Y Contai V	Equals: Y	Equals: 7	Contains: V	Contains: V	Co. V	Contains:
	3/03/2016	Dr Claudius Eeles	Nedlands		Insured	- coperation	edona.	No	\$731.95	\$0.00			\$0.00				Containe. (Alpha.	Containte.
	28/01/2016	Dr Able Assistant	Nedlanda		Insured			No	\$86.30	\$0.00			\$0.00		(ITPHOSTIN
200	4/10/2015	Dr Amiable Anaest.	Adelaide		Private			No	\$389.00	\$0.00	\$0.00	\$0.00	\$0.00	\$389.00 Invoice		0				ITPHOSTI
201	4/10/2015	Dr Amiable Anaest.	Adelaide		Bulk Bill			No	\$79.85	\$0.00	\$0.00	\$0.00	\$0.00	\$79.85 Invoice		0				ITPHOSTI
202	4/10/2015	Dr Amiable Anaest.	Adelaide		Private			No	\$273.00	\$0.00	\$0.00	\$0.00	\$0.00	\$273.00 Invoice		0				ITPHOSTI
199 2	23/10/2015	Dr Amiable Anaest.	Nedlands		Bulk Bill			No	\$113.20	\$0.00	\$0.00		\$0.00	\$113.20 Invoice		0			Plea	ITPHOST
198 2	21/10/2015	Dr Amiable Anaest.	Adelaide		Private			No	\$1,448.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,448.00 Invoice	(0			Augath.	ITPHOST
	0/10/2015	Dr Conchita Farrel	Nedlands		Private			No	\$118.00	\$0.00			\$0.00		(0				ITPHOST
194	0/10/2015	Dr Conchita Farrel	Nedlands		Private			No	\$57.00	\$0.00	\$0.00	\$0.00	\$0.00	\$57.00 Invoice						ITPHOST
195 2	20/10/2015	Dr Amiable Anaest	Nedlands		Insured			No	\$342.20	\$0.00	\$0.00	\$0.00	\$0.00	\$342.20 Invoice		0			Plea	ITPHOST
192	12/10/2015	Dr Amiable Anaest.	Nedlands		Priv	Accounting Export	5	No	\$574.00	\$0.00	\$0.00	\$0.00	\$0.00	\$574.00 Invoice	(0			Plea	
190	4/09/2015	Dr Amiable Anaest.	Nedlands		Priv	Audit		No	\$1,680.00	\$1,680.00	\$0.00	\$0.00	\$0.00	\$0.00 Invoice		0			Plea	ITPHOST
184	2/09/2015	Dr Amiable Anaest.	Nedlands		Insu	Edit Invoice		No	\$1,028.85	\$0.00	\$0.00	\$0.00	\$0.00	\$1,028.85 Invoice	(0			Augath.	DirectCO
187	2/09/2015	Dr Amiable Anaest.	Nedlands		Priv	Email Payer		No	\$2,500.00	\$0.00	\$0.00	\$2,500.00	\$0.00	\$0.00 Invoice	(0			Plea	
176 3	24/08/2015	Dr Conchita Farrel	Nedlands		Insu	Open Client		No	\$542.20	\$0.00	\$0.00	\$0.00	\$0:00	\$0.00 Invoice	(24/08/2015	Training		Arama	ITPHOST
177	24/08/2015	Dr Conchita Farrel	Nedlands		Insu	Print		No	\$542.20	\$0.00	\$0.00	\$0.00	\$0.00	\$542.20 Invoice	(0			Arama	ITPHOST
173	9/08/2015	Dr Amiable Anaest.	Nedlands		Priv	Receipt Invoice		No	\$732.00	\$0.00	\$0.00	\$0.00	\$0.00	\$732.00 Invoice		D			Arama	ITPHOST
175	19/08/2015	Hospital Montvill	Nedlands		Insu	Write Off		No	\$299.95	\$0.00	\$0.00	\$50.00	\$0.00	\$249.95 Invoice		0			Arama	
171	8/08/2015	Dr Amiable Anaest.	Nedlands		Private			No	\$2,549.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,549.00 Invoice		0			Arama	ITPHOST
167	0/08/2015	Dr Amiable Anaest.	Nedlands		Private			No	\$164.00	\$0.00	\$0.00	\$0.00	\$0.00	\$164.00 Invoice		D			Plea	ITPHOST
166 0	5/08/2015	Dr Amiable Anaest.	Nedlands		Insured			No	\$796.20	\$0.00	\$0.00	\$0.00	\$0.00	\$796.20 Invoice		0			Plea	DirectCO
162	2/08/2015	Dr Amiable Anaest.	Nedlands		Private			No	\$811.00	\$0.00	\$0.00	\$0.00	\$0.00	\$811.00 Invoice	(D			Plea	ITPHOST
163 0	2/08/2015	Dr Elvis Columbo	Nedlands		Insured			No	\$85.55	\$0.00	\$0.00	\$0.00	\$0.00	\$85.55 Invoice		0				ITPHOST
164	2/08/2015	Dr Elvis Columbo	Nedlands		Private			No	\$85.55	\$0.00	\$0.00	\$0.00	\$0.00	\$85.55 Invoice		0				ITPHOST
160	01/08/2015	Dr Conchita Farrel	Nedlands		Private			No	\$375.00	\$0.00	\$0.00	\$0.00	\$0.00	\$375.00 Invoice		0			Plea	DirectCO
153	0/07/2015	Dr Amiable Anaest.	Nedlands		Insured			No	\$362.00	\$0.00	\$0.00	\$0.00	\$0.00	\$362.00 Invoice		0			Plea	DirectCO
145	19/07/2015	Dr Amiable Anaest.	Nedlands		Private			No	\$2,628.00	\$0.00	\$0.00	\$0.00	\$0.00	\$2,628.00 Invoice		0			Plea	DirectCO
138 (08/07/2015	Dr Amiable Anaest.	Nedlands		Private			No	\$653.00	\$0.00	\$0.00	\$0.00	\$0.00	\$653.00 Invoice		0			Plea	DirectCO
130 (7/07/2015	Dr Amiable Anaest.	Nedlands		Insured			No	\$506.60	\$0.00	\$0.00	\$0.00	\$0.00	\$506.60 Invoice		0			Plea	ITPHOST
134 (07/07/2015	Dr Amiable Anaest.	Nedlands		Insured			No	\$478.45	\$0.00	\$0.00	\$0.00	\$0.00	\$478.45 Invoice		0	Training		Plea	DirectCOM
135 (07/07/2015	Dr Amiable Anaest.	Nedlands		Insured			No	\$799.95	\$0.00	\$0.00	\$0.00	\$0.00	\$799.95 Invoice		0			Plea	DirectCOM
124 (03/07/2015	Dr Amiable Anaest.	Nedlands		Private			No	\$1,364.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,364.00 Invoice		0			Plea	DirectCON
116	25/06/2015	Dr Amiable Anaest.	Nedlands		Insured			No	\$890.00	\$0.00	\$0.00	\$0.00	\$0.00	\$890.00 Invoice	(0			Plea	
36	18/06/2015	Dr Amiable Anaest.	Nedlands		Private			No	\$92.00	\$0.00	\$0.00	\$0.00	\$0.00	\$92.00 Invoice		0				ITPHOSTI
35	3/06/2015	Dr Maria Avalon	Nedlands		Private			No	\$838.13	\$0.00	\$0.00	\$0.00	\$0.00	\$838.13 Invoice	(0			Plea	ITPHOSTIN

• Detail from any grid view can be copy/pasted to Excel for further analysis.

• If you have the skills 'in house', you run your own queries.

REPORTS

Refer to Appendix for samples

- Assistant Billing
- Bank Deposits
- Debtors (Aged) listing any Unallocated Receipts
- Disbursement Report
- Prepayments
- Receipts
- Referrals
- Recipient Generated Invoices
- Refunds
- Service Item Extract
- Service Items
- Transactions
- Statements



Statistics and Extracts

- Admission Statistics
- Document Extract
- Extracts
- HPG Extract
- Revenue by Client Age
- TAC Extract
- Statement of Activity
- Total Sales By Category

Schedules and Bookings

- Multiple appointment books
- Entities can have own appointment types
 - $\circ \quad \text{colour coded} \quad$
 - o duration
 - o map to item codes for billing
 - Group Providers
- SMS
 - DC uses <u>www.redoxygen.com</u> for the SMS. Red Oxygen Clients include Pfizer, BMW, Deloitte, McDonald's and QANTAS
 - o Appointment Confirmation
 - SMS Contacts after a Procedure
 - o Generic SMS

Standard Procedures

- Standard Procedures can be setup mapping Item Codes. For example:
 - Standard Procedure Name: Laser Vein mapped to Item Codes 23, FACECREAM, SOOTHER
 - Standard Procedure Name: **Knee Arthroscopy** x 2 mapped to Item Codes 48400 x 2
 - Standard Procedure Name: Colonoscopy(32090) mapped to Item Codes 17610,20810,23021
- Map ICD and DRG Codes
- Standard Procedures can be selected on making the appointment and flow through to the generation of the Informed Financial Consent(IFC)/Estimate to invoice or selected on IFC or Invoice to save data entry.
- Standard procedures can be allocated to one or many Entities/Providers and to one or many Referrers/Surgeons



Informed Financial Consents (IFC)

FOR THE MEDICAL PROCEDURE

- Load billing codes from the Appointment (optional)
- Complete an Online Eligibility Check (OEC) that prints to screen and saves as a PDF in the Client Record
- Toggle between Private and Insured Rates to view the Out Of Pocket
- If Out Of Pocket (GAP) is more than Health Fund allows, the benefit reverts to the Medicare Schedule
- Take Prepayment (optional)
- Print to Word / PDF and can email
- IFC is saved in both Client Transactions for later conversion to Invoice and in Client Communications as a pdf

FOR THE HOSPITAL STAY

- Load billing codes from the Appointment (optional)
- Complete an Online Eligibility Check (OEC) that prints to screen and saves as a PDF in the Client Record
- Rate is Insured or Uninsured
- Select Excess and/or Co-Payment if relevant
- Take Prepayment (optional)
- Print to Word / PDF and can email
- IFC is saved in both Client Transactions for later conversion to Invoice and in Client Communications as a pdf



Transactions

PREPAYMENTS

- If patient has no private insurance, take full payment upfront
- If patient has private insurance, take the Out-Of-Pocket payment upfront
- Prepayments are exported to accounting
 - Debit Banking
 - Credit Prepayment Taken (Liability A/c)
- Prepayments are allocated to Invoices after the event
 - Debit Prepayment Taken
 - Credit Trade Debtors

INVOICING

- Direct Bill Medicare Bulk Bill
- Direct Bill Medicare DVA to include Allied Health
- Direct Bill Health Funds ECLIPSE and In Hospital Claiming (IHC)
- Private Accounts
- Third Party Invoicing
- CTP
- Contracts with Third Party Payers
- Medico Legal
- WorkCover per State
- Convert from IFC and edit if necessary
- Hold Invoices
- Print, Email or ECLIPSE
- Invoices are exported to accounting detailing each line item. Detail can include Client name or de-identified and only include Client ID
 - o Debit Trade Debtors
 - o Credit Sales

RECEIPTING

- Normal Receipting
 - o Cash
 - o EFTPOS
 - SecurePay
 - o BPay
 - o Direct Deposit
 - o Cheque



- o Hicaps
- Other methods if required
- Automated Receipting for BPAY and from Medicare and Health Funds (ERA). Should the payment be different to what is claimed, on accepting, the invoice changes to the amount paid (if allowed) and the difference be reported as a Write-Off
- Receipt by Provider Location or Location Department
- Receipts are exported to accounting
 - Debit Banking
 - o Credit Trade Debtors

OVERPAYMENTS AND CREDIT

• Easily manage overpayment or credits

REFUNDS

• Generate refunds

WRITE-OFFS

• Write-off balances if logon permits

Stock Control

- Purchase Stock via the accounting application
- Sell Stock via Direct CONTROL
- On Exporting to accounting, stock numbers are reduced thus giving you an accurate report on stock movement
- Direct CONTROL allows for allocating Items to Categories (Injectables, Skin Care, etc) and generates Reports based on Item Categories
- Scanning of Barcodes could be used when generating an invoice
- Invoices include a Qty field so that on entering one item code and then a Quantity, the correct fee is calculated



Admissions and Clinical Coding

- Direct CONTROL facilitates billing for Hospital Stays
- Transmit the IHC from the Admission
- The Admissions Module accommodates the generation of electronic reports of HCP Data to Federal and State Departments and PHDB to Health Funds
- Effective July 2015 included is the ICD-10-AM (Diseases) ECL and the ACHI (Procedures/Interventions) ECL 9th Edition
- Direct CONTROL links to the 3M Grouper and the Laeta Grouper
- Standard Procedures, ICD Codes and DRG Codes can be mapped

Communication Workflow

- Allocate Communication Types
- Allocate Communication Status
- Manage in one area

Transcriptions

Transcription Services available are:

- www.meditype.com.au
- <u>www.ntstranscriptions.com.au</u>
 - Files can be uploaded from Direct CONTROL for transcription and then downloaded for review and saved to the Client Communications
- <u>www.ozescribe.com.au</u>



Clinical



Use the Direct CONTROL clinical module or integrate with other Applications to provide the Clinical Solution required per Medical Discipline. Practitioners using the one DC database can each have their own Clinical Solution. This could be:

- Use DC as is
 - o Customised Word Templates
 - o Scan
 - o Import Files
 - o Use OneNote
 - Creating Episodes of Care
- OR ... Integrate with
 - o DOX
 - o <u>Medical Objects</u> (Secure Messaging, Results and Clinical Notes)
 - Argus CONNECT
 - o Medical Director
 - o Best Practice Clinical
 - Xpress Technologies (Urgent Care)
 - Carestream Health (Radiology)
 - o Computer Data Networks (Radiology)
 - DRA Computing (Audiology)
 - 3M Grouper (Statutory Reporting)
 - Laeta Grouper (Statutory Reporting)
 - o Elekta/Mosaiq
 - Varian/Aria



Data Migration

• Data can be migrated from other applications at no cost if no issues.

Industry Involvement

- We are actively involved in the Medical Software Industry Association (MSIA) and attend regular meetings with Medicare to include the ECLIPSE Reference Group and ECLIPSE Hospital Working Group
- We have been an Industry Sponsor of the Australian Day Hospital Association (ADHA) for six years
- Member of Health Information Management Association of Australia (HIMAA)
- Supporting and participating in a number of Conferences each year to include:
 - o ASA
 - o ANZCA
 - o RANZCO
 - o HIC
 - o HIMAA
 - o ELEKTA/MOSAIQ
 - o AAPM

Our working with ALL Medical Disciplines ensures that we have a thorough understanding of 'the patient's journey' through Australia's 'complex' medical system.

Licencing and Annual Support

Licencing and Annual Support is based on the Revenue Earner and not the number of computers, staff or locations.

This can be negotiated as follows:

- Per Provider being a Doctor or Theatre
- Per Room or Clinic
- Agreed number of transactions / exams equate to one licence



Appendix – Reports Samples

DEBTORS

				Prin	t Debtors Rep	oort				_ □	x
To Date:	13/03/2016	-				Client Cor	ntact Insurer Group	Layou	t: Layout: Detailed		~
Entity:	(All).	✓ Item Cate	egory:		~	Payer: (All)		v ☐ Gen	erate Directly to PDF		
Location:	(AII)	✓ Item (Group:		✓ Clie	ent Status: All		Y D By F	leceipt Created Date:	Generate Repo	rt
Rate:		V Item Sub-	Group:		✓ Cli	ent Group:		~			- 1
Speciality:		V Custom Ca	tegory:		✓ Client	t Category:		~			
Group:		~									
≪ 1	of 1 🕨 🕅 🖕 🛞 🚱		↓ 100%	-	Find	Next					
Deb	otors Report to 13										^
	•										
For E	ntity: ALL		Location:	ALL		Spec	ialty: ALL				
											=
⊞ Sh	ow All										
	_ ,										
Payer	Client List	Address	Invoice Date	Invoice Id	March (Current)	February (30 Days)	January (60 Days)	December (90 Days)	Pre December (120+ Days)	Total	
	Health Benefits Fund				\$0.00	\$0.00	\$0.00	\$0.00	\$362.00	\$362.00	
	■ Middletown, 38921111				\$0.00	\$0.00	\$0.00	\$0.00	\$362.00	\$362.00	
	Kate										
	Kate		30/07/2015	153	\$0.00	\$0.00	\$0.00	\$0.00	\$362.00	\$362.00	
⊞ Afle	Kate cht, Libby		30/07/2015	153			\$0.00 \$0.00	\$0.00 \$0.00	\$362.00 \$1,448.00	\$362.00 \$1,448.00	
			30/07/2015	153	\$0.00	\$0.00					
⊞ Ardl	cht, Libby		30/07/2015	153	\$0.00 \$0.00	\$0.00 \$0.00	\$0.00	\$0.00	\$1,448.00	\$1,448.00	
⊞ Ardl ⊞ Aust	cht, Libby ey, Conchita		30/07/2015	153	\$0.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00	\$0.00 \$0.00	\$0.00 \$0.00	\$1,448.00 \$969.00	\$1,448.00 \$969.00	
 ArdI Aust Aust 	cht, Libby ey, Conchita en, Jane		30/07/2015	153	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	\$1,448.00 \$969.00 \$2,641.00 \$680.70 \$890.00	\$1,448.00 \$969.00 \$2,641.00 \$680.70 \$890.00	
 ArdI Aust Aust Aust 	cht, Libby ey, Conchita en, Jane ralian Health Management		30/07/2015	153	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$0.00	\$1,448.00 \$969.00 \$2,641.00 \$680.70	\$1,448.00 \$969.00 \$2,641.00 \$680.70	~

RECEIPTS

		Print Receipt	Report		_ D X
From Date: 01/03/2015	To Date: 13/0	03/2016	Client Contact Insurer Group	Layout: Layout: Ordered By Da	ste 🗸
Entity: (All),	Payment Method:	*	Payer: (All)	¥	
Location: (All)	✓ Item Category:	~	Client Status: All	V Department:	~
Rate:	V Item Group:	~	Client Group:	V Workstation:	~
Speciality:	V Item Sub-Group:	~	Client Category:		
Group:	Custom Category:	~		By Receipt Created Date:	Generate Report
4 4 1 of 1 ▶ ▶ 4 ⊗ 🤇) 🖨 🔲 🔍 🔍 - 🛛 100%	- Find	Next		
E Show All					^
Receipt Date Payment Service	Date Transaction	Claim ID Inv ID Client	Entity R	eferrer/Surgeon Amount \$180.00	
				\$180.00	
Bling, Simone 01/01/19	00 Unallocated 2	0 Bling, Simon	e Hospital Montville	\$100.00	
billig, officine officine		o bing, binon	Private	650.00	
Bling, Simone 20/04/20	15 Receipt 3	4 Bling, Simon	e Hospital Montville Private	\$50.00	
⊕ 02/05/2015 Cash				\$50.00	
⊕ 03/05/2015 EFTPOS				\$188.00	=
03/05/2015 Direct Deposit				\$500.00	
Carters, Lauretta 03/05/20	115 PrePayment 2	0 Carters, Laur	etta Dr Amiable Anaesthetist	\$500.00	
⊇ 29/05/2015 EFTPOS				\$270.00	
				\$3,000.00	
				\$1,680.00	
				\$50.00	
				\$350.00	
13/11/2015_FETPOS				\$500.00	~



RECIPIENT GENERATED TAX INVOICES

			Recipient	Generated	Tax Invoice	es				- • ×
From Date:	01/03/2015	To Date:	13/03/2016	-			ntact Insurer Group			
Entity:	(All). v	Payment Method:		~	Payer:	(All)	<u> </u>	,		
Location:	(All) v	Item Category:		~	Client Status:	All	~	Department:		~
Rate:	×	Item Group:		~	Client Group:		Ŷ	Workstation:		~
Speciality:	~ ·	Item Sub-Group:		Y (lient Category:		Ŷ	-]		
Group:	~	Custom Category:		~				By Receipt	Created Date: 🗌 🛛 G	ienerate Report
M 4 2	of 5 🕨 🔰 🗧 🛞 🚱 🖨 🔲	🕽 🔍 🔍 - 📔 Pag	ge Width 🔻	Find	Next					
										^
	Recipient Ger	noratod	Tax Invoic	00				ABN: 1	1 222 333 444	=
	-			.53						-
	01/03/2015 to	13/03/2	2016							
	Dr Amiable Anae	sthetist	Nedland	s						
				-						
	Patient	Clier ID		Operatio	on Fee F	Payout Ratio	Amount Paid IN	GST WithHeld	Am ount Paid OU	
	<u> </u>			¢ 4	105.00					
	Butterell, Giuseppe		16 22/05/2015		135.00	45.00	\$135.00	\$ 6. 7 5	\$60.75	_
	Carters, Lauretta	1	01 22/05/2015	\$1	135.00	45.00	\$135.00	\$6.75	\$60.75	5
	Klingender, Jodie	1	08 12/09/2015	\$1,6	680.08	45.00	\$1,680.00	\$84.00	\$756.00	
		Totals	3	\$1,9	950.00		\$1,950.00	\$97.50	\$877.50)
							-			
<										×



REFERRALS

				Pri	int Referr	ral Report			_ 0	x
From Date:	01/03/2015	•	To Date:	13/03/2016		•				
Entity:	(All).	*	Referrer / Surgeon:			~	Benefit:	~		
Location:	(All)	~	Item Category:			~	Custom Category:	~		
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		5 14			352.35	\$223.00	\$3,735.13			
⊕ Dr Greg \		8			685.75	\$458.00	\$4,227.75			
	s Seawright	7			608.05	\$1,680.00	\$4,928.05			
⊕ Dr Peter ⊕ Fred M	Underwood Iacadamia	1			799.95 628.00	\$0.00 \$0.00	\$799.95 \$2,628.00			
		1			375.00	\$0.00	\$375.00			
Dr Vivian		6			448.15	\$168.00	\$2,280.15			
🕀 Dr Ann A		3			754.85	\$2,500.00	\$254.85			
Dr Colin V		1			028.85 113.20	\$0.00 \$0.00	\$1,028.85 \$113.20			
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SERVICE ITEMS BY PATIENT

				Pr	rint Services	Report				L		x
From Date:	28/02/2015	*	To Date:	13/03/2016	*		Client	t Contact Insurer				
Entity:	(AII).	~	Referrer:		~	Payer:			Filter Date By:	Service Date		~
Location:	(AII)	~	Item Category:		×	Client Status:	All	~	-	Hide Fully P	aid Services:	
Rate:		~	Item Group:		~	Benefit:		~	-			
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Group:		~	Non Billing:	(All)	~	Client Category	r. [~	Арро	ointments Without	t Invoices:	
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Services	s Detailed fr	om 28/	02/2015	to 13/03/2010	6							Â
For Entity:	ALL			Location: ALL								=
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		Total Pati	ents Total It	tems Total Services	Invoiced	Receipted [Difference	Write-Offs				
		23	55	5 132	\$33,615.58	\$5,029.00 \$	28,586.58	\$1572.00				
E Show All												
Patient	Service Item	Service Date	e Referrer	Rate	Invoiced	Receipted [Difference	Write-Offs				
E Ables, Cair	n 2				\$79.85	\$0.00	\$79.85	\$0.00				
	by 6				\$1,534,30	\$0.00	\$1,534.30	\$0.00				
Apps, Jock					\$1,054.50	90.00	\$1,004.00	00.00				
E Apps, Juck	2				\$1,534.30 \$171.10	\$0.00	\$171.10	\$0.00				
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	ichita 4				\$171.10	\$0.00 \$0.00	\$171.10	\$0.00				

SERVICE ITEMS BY ITEM

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Entity:	(AII).	~	Referrer:		*	Paye	r: (All)	<u> </u>	Filter Date By:	Service Date 🗸
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Service	s Detailed f	from 28	/02/2015	to 13/03/2016	5					
For Entity:	ALL			Location: ALL						
Benefit:	ALL									
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							1001			
		Total Pa	tients Total It	ems Total Services	Invoiced	Receipted	Difference	Write-Offs		
		23	55	132	\$33,615.58	\$5,029.00	\$28,586.58	\$1572.00		
Service Item	Service Date	Patient	Referrer	Rate	Invoiced	Receipted	Difference	Write-Offs		
		7		Private	\$794.10	\$117.00	\$677.10	\$117.00		
	:	2		Private	\$113.00	\$56.00	\$57.00	\$0.00		
		1		Private	\$12.00	\$0.00	\$12.00	\$12.00		
		1		Bulk Bill	\$113.20	\$0.00	\$113.20	\$0.00		
⊞ 15000	:	3		Private	\$234.20	\$0.00	\$234.20	\$0.00		
∓ 15003		3		Private	\$507.65	\$0.00	\$507.65	\$0.00		



TRANSACTION REPORT

Per Entity/Provider

						Print Detailed Tr	ansactio	n Report				Ŀ	_ 0
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Summary of All

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Detailed Transac	tions Report fro	m 01/03/2015 to	13/03/2016 11	:59:59 PM			
Entity Trans Servic	Client Invoices	s Hospital	Trans 👌 Rate	Invoices 🖕	Receipts	Writeoffs Refur	ds PrePayments
ID e Date	•		Date	Raised	Issued		(UnAllocated)
Hospital Montville Private		4		\$684.30	\$150.00	\$0.00 \$0	.00 \$0.00
		1		\$86.30	\$0.00	\$0.00 \$0	.00 \$0.00
Dr Amiable Anaesthetist	3	38		\$29,104.05	\$4,518.00	\$1,443.00 \$50	.00 \$1,782.00
		1		\$731.95	\$0.00	\$0.00 \$0	.00 \$0.00
		9		\$1,773.20	\$230.00	\$129.00 \$0	.00 \$0.00
Dr Elvis Columbo		2		\$171.10	\$0.00		.00 \$0.00
Dr Maria Avalon		1		\$838.13	\$0.00		.00 \$0.00
Dr Nadia Finglsteine		1		\$38.55	\$0.00		.00 \$0.00
Dr Perry Motional		1		\$188.00	\$188.00		.00 \$0.00
Totals	{	58		\$33,615.58	\$5,086.00	\$1,572.00 \$50	
				52	8	2	1 8
(GST)				\$0.00	\$0.00		
Report Generated by Direct	: Control 13/03/2016 4:52:36 PM						Page 10 of 10



ADMISSIONS

	ummary											
From Date:	15/01/2016		To Date:	15/03/2016		-			Cast Days	ort By: Count		
Entity:	L		Location:	L		 Entity 5 	Speciality:		-	-	•	
Fund Group:			▼ Fund:			•			Group Repo	ort By: Fund	•	
cipal Procedure:			Principal Diagnosis:				DRG:				Generate Report	
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uesday, ′	15 Marc	h 2016	•	•								
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surance Fund	Episodes	Admiss	ion Date Procedure	Diagnosis	DRG	Patient		Invoice	Health Fund	Fund Group		
🛛 Westfund Ltd.	Count: 52											
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Deidentified Data

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